

NCP COMPTIA/MICROSOFT

# NETWORKING CAREER PROGRAM – COMPTIA/MICROSOFT TRACK

The CompTIA/Microsoft track of the Networking Career Program prepares students for a variety of entry-level careers in computer networking and information technology. The combination of theoretical and practical hands-on experience allows students to gain the skills necessary to become and remain competitive in today's market. This comprehensive program covers a wide range of topics mapped towards CompTIA® exams and to the new generation of Microsoft® Exams.



Certification exam preparation and fees for 1 exam are included with this program.



**\$3,000**  
**SUMMER 2023**  
**DISCOUNT\***



## PROGRAM LENGTH

44 Weeks  
48 Credit Hours



## PROGRAM COSTS

Tuition: \$2,300 per quarter  
Course Materials Fee:  
\$200 per quarter  
Supply Fee: \$40 per quarter

Total: \$2,540 per quarter

Tuition: \$9,200 per year  
Course Materials Fee:  
\$800 per year  
Supply Fee: \$160 per year

Total: ~~\$10,160 per year~~

**New Total: \$7,160 per year**



800.684.6884  
**CSINOW.EDU**



Computer Systems Institute (CSI) is approved by the Division of Private Business and Vocational Schools of the Illinois Board of Higher Education and is licensed by the Commonwealth of Massachusetts Division of Professional Licensure, Office of Private Occupational School Education. CSI is authorized under federal law to enroll nonimmigrant alien students, student visas are issued to those who qualify. Programs vary by location. For more information about program graduation rates and other important information, visit our website at: [www.csinow.edu/about-csi/consumer-information](http://www.csinow.edu/about-csi/consumer-information) - Effective: 04/05/2023 IL

## COURSE DESCRIPTION

<b>Customer Service</b> 3 Qtr. Credit Hours / 2.5 Weeks	Students will encounter and be able to identify theories, principles, strategies, initiatives and resources to establish and maintain successful customer relationships in a business setting. Through lecture, discussions, and projects, students will learn how to collect and analyze customer relationship data. Students will review the psychological basis for effective human relationships, as well as theories and models of successful customer relationship management in contemporary business settings. Emphasis will be placed on models of good customer service, resolving customer issues and complaints, and building a trust relationship.
<b>Professional Development</b> 3 Qtr. Credit Hours / 2.5 Weeks	This course emphasizes material that will directly benefit students seeking professional employment by teaching time management, communication, motivation, leadership and negotiation skills. A hands-on approach to resume development and effective interview techniques will be explored.
<b>Client Operating Systems</b> 6 Qtr. Credit Hours / 5 Weeks	This course focuses tasks commonly performed by advanced end-users and entry-level IT professionals alike, including: using features and functions of common operating systems and establishing network connectivity, identifying common software applications and their purpose and using security and web browsing best practices.
<b>Windows Desktop Support I</b> 6 Qtr. Credit Hours / 5 Weeks	In this course, students will learn how to support and configure Windows 10 desktops in an organizational environment. Students will develop skills that include learning how to install, customize, and update Windows 10 operating systems. Students will learn how to managing storage, files, and devices as well as how to configure network connectivity for Windows 10. Students will also learn how to secure the Windows 10 OS and protect the data on the device. Finally, students will learn how to manage and troubleshoot Windows 10.
<b>Windows Desktop Support II</b> 6 Qtr. Credit Hours / 5 Weeks	In this course, students will learn how to plan and implement an operating system deployment strategy using modern deployment methods. Students will be introduced to key components of modern management and co-management strategies. This course also covers what it takes to incorporate Microsoft Intune into your organization. Students will also learn about methods for deployment and management of apps and browser-based applications. Students will be introduced to the key concepts of security in modern management including authentication, identities, access, and compliance policies. Students will be introduced to technologies such as Azure Active Directory, Azure Information Protection and Windows Defender Advanced Threat Protection, as well as how to leverage them to protect devices and data. It is designed to prepare the student for the Microsoft Certified Solution Associate (Microsoft Exam MD-101).
<b>Interconnecting Networking Devices Part I</b> 6 Qtr. Credit Hours / 5 Weeks	Students will gain the knowledge and skills necessary to manage, maintain, troubleshoot, install, operate, and configure basic network infrastructure as well as describe networking technologies, understand basic design principles, adhere to wiring standards, and use testing tools
<b>Interconnecting Networking Devices Part II</b> 6 Qtr. Credit Hours / 5 Weeks	The training provided will guide you on how to plan, secure, and maintain different types of server equipment you'll encounter as an IT professional. This program also focuses on the characteristics of the MS Server environment and explores a variety of topics including installation procedures, security issues, back-up procedures, and remote access.
<b>Interconnecting Networking Devices Part III</b> 6 Qtr. Credit Hours / 5 Weeks	This course provides foundational knowledge on the considerations and benefits of adopting cloud services and the Software as a Service (SaaS) cloud model, with a specific focus on Microsoft 365 cloud service offerings.
<b>Interconnecting Networking Devices Part IV</b> 6 Qtr. Credit Hours / 5 Weeks	Students will learn about techniques and methodologies used to successfully configure, execute, construct and troubleshoot network security in order to ensure the threat of viruses, worms, Trojans and improper configuration is minimized or negated.



## What kind of Jobs can I get with my Skills and Certifications?

- Technical Specialist
- Desktop Specialist
- Help Desk Specialist
- LAN Administrator
- Systems Administrator

**Projected Job Growth of 10% for Computer Support Specialists from 2018-2028.**

**– U.S. Bureau of Labor Statistics (bls.gov)**

"I did my research, I knew that companies searching for IT professionals were looking for CERTIFICATIONS and job experience — not two or four year degrees, CSI fit the bill. Today I am a systems administrator for IBM and have my own office. I wouldn't be here without CSI."

– Shawn Grimes | CSI Graduate