# BUSINESS CAREER PROGRAM – ORGANIZATIONAL ADMINISTRATION CONCENTRATION

The Organizational Administration Concentration responds to the need for professionals of administrative support with knowledge in the operation of electronic systems, techniques, procedures, and skills required to impact the organization for growth and development. It prepares students to gain the experience with office systems, oral and written communication, analysis and coordination of office tasks, procedures and management skills designed for the office environment. Students will hone skills in areas of office management, finance, legal, virtual office, customer service and office software.







## **COURSE DESCRIPTION**

Office Systems and Administration

12 Qtr. Credit Hours / 11 Weeks

Financial Accounting

12 Qtr. Credit Hours / 11 Weeks

Employee Relations

12 Qtr. Credit Hours / 11 Weeks

• Organizational Behavior

12 Qtr. Credit Hours / 11 Weeks

### Business Professional Externship

3 Qtr. Credit Hours / 6 Seminar Hours / 84 Externship Hours

Cross-Cultural Management Fundamentals

3 Qtr. Credit Hours / 5 Weeks

Introduction to Small Business Management

3 Qtr. Credit Hours / 5 Weeks

# **EXTERNSHIP INFORMATION**



# **EXTERNSHIP OBJECTIVES**

- Participate in the decision-making process, analysis of data, managing and processing of information.
- Understand the importance of different skills in effective communication (written and oral) in a professional office setting.
- Introduce the objectives, principles, assumptions and concepts of financial accounting.
- Discuss best practices in managing employee relations, developing effective relationships and employee culture.
- Be introduced to coaching, and performance management strategies.
- Examine contemporary principles, techniques and research in management and organizational behavior.
- Familiarize with a common structure for personnel in an organization.

- Administrative Assistant
- · Business Administrator
- · Business Analyst
- Facilities Supervisor
- Human Resources Specialist
- Office Manager

- · Operations Manager
- Payroll Clerk
- Project Manager
- Quality Control Assistant
- · Service Manager